

Engineer - IT Infra - MP - 26/17

Post Code	MP - 26/17
Qualification	Bachelor or Master degree in Computer Science, Information Technology, or related discipline (BE / B.Tech / MCA / MSc IT or equivalent Experience and ITIL, MCP, CCNA or equivalent certificate
Experience	Minimum 3+ years of experience in the same domain
Remuneration	Commensurate with qualification & experience and comparable with the best in the industry.
Employment Type	On Contract
Job Location	The position will be based at either GIFT City, Gandhinagar/ GNFC Infotower, Ahmedabad. However, depending on the organizational requirements, the employee may be transferred or posted to any other office location of the Company.
Role Overview	Provide technical support to end users by troubleshooting hardware, software, networking, and peripheral issues. Manage Active Directory, DHCP, backups, IT assets, remote support, Wi-Fi, and video conferencing systems while ensuring timely ticket resolution and adherence to IT security and support standards.
Key Responsibilities	> Troubleshoot desktops, laptops, network and peripherals. > Provide user support for hardware, software, and basic networking issues. > Manage Microsoft Active Directory (user accounts, password resets, access rights). > Manage DHCP services and perform user data backup and restoration. > Maintain IT asset inventory and Help Desk records. > Provide remote desktop support to end users. > Support video conferencing systems and office Wi-Fi. > Perform endpoint patch management and follow security best practices. > Work in rotational shifts and ensure timely ticket resolution.
Interested candidates may fill-up the application form online through mentioned link as well as upload the detailed resume latest by 14/09/2026	