

Manager - IT Infra - MP - 26/04

Post Code	MP - 26/04
Qualification	Bachelor or Master degree in Computer Science, Information Technology, or related discipline (BE / B.Tech / MCA / MSc IT or equivalent Experience and ITIL, MCP, CCNA or equivalent certificate
Experience	Minimum 15+ years of IT infrastructure experience, with at least 5 years in a managerial/leadership role.
Remuneration	Commensurate with qualification & experience and comparable with the best in the industry.
Employment Type	On Contract
Job Location	The position will be based at either GIFT City, Gandhinagar/ GNFC Infotower, Ahmedabad. However, depending on the organizational requirements, the employee may be transferred or posted to any other office location of the Company.
Role Overview	We are looking for an experienced IT Infrastructure Manager to lead and manage the organization's enterprise IT infrastructure, ensuring high availability, security, scalability, performance, and business continuity. The role will oversee network, server, cloud, security, backup, storage, and end-user infrastructure while managing infrastructure operations, technical teams, vendors, projects, and IT service delivery.
Key Responsibilities	> Lead and manage IT infrastructure operations across network, servers, storage, cloud, security, backup, and data center environments. > Oversee network infrastructure, including routers, switches, firewalls, load balancers, VPN, Wi-Fi, and network monitoring systems. > Manage Windows/Linux servers, virtualization platforms, storage, backup, and disaster recovery infrastructure. > Ensure continuous monitoring of availability, performance, capacity, and resource utilization of critical IT infrastructure. > Lead infrastructure design, implementation, upgrades, migration, and modernization initiatives. > Establish and maintain IT infrastructure security, access controls, patching, hardening, and vulnerability management practices. > Manage backup, replication, disaster recovery, and business continuity processes and ensure periodic DR testing. > Implement and maintain configuration, change, incident, problem, and capacity management processes. > Lead troubleshooting and resolution of critical infrastructure incidents and service disruptions. > Manage IT infrastructure projects, including planning, estimation, resource allocation, execution, and delivery. > Lead and mentor network, system, cloud, security, and infrastructure support teams. > Coordinate with vendors, OEMs, service providers, and internal IT teams for procurement, support, escalation, and issue resolution. > Define and maintain infrastructure documentation, architecture diagrams, SOPs, policies, and operational procedures. > Monitor SLA/KPI performance and ensure adherence to IT service management

	and organizational standards. > Support IT audits, security assessments, compliance requirements, and risk management activities. > Prepare infrastructure budgets, technology roadmaps, capacity plans, and annual upgrade plans. > Evaluate and recommend new technologies to improve reliability, security, automation, scalability, and cost efficiency.
Additional Information	> Strong experience in networking, servers, virtualization, cloud, security, backup, storage, and IT operations. > Strong knowledge of routing, switching, firewalls, VPN, load balancing, and network monitoring tools. > Experience with technologies such as Cisco, Aruba, Windows/Linux, VMware/Hyper-V, cloud platforms, backup and DR solutions. > Knowledge of ITIL, ISO 27001, cybersecurity, business continuity, and disaster recovery will be an advantage. > Strong experience in team management, vendor management, budgeting, project management, and stakeholder coordination. > Excellent problem-solving, decision-making, communication, and leadership skills. > Experience managing large-scale enterprise, e-Governance, data center, or government IT infrastructure will be preferred.
Interested candidates may fill-up the application form online through mentioned link as well as upload the detailed resume latest by 14/09/2026	